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Signed: _____

Cindy S. Kaplan

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appln. No. : 09/475,765 Confirmation No.: 6830
Applicant : ERIC HAMER et al.
Filed : December 30, 1999
TC/A.U. : 2143
Examiner : PHUOC H. NGUYEN

Docket No. : KEYNP005
Customer No. : 26541
Title : METHOD AND SYSTEM FOR EVALUATING
QUALITY OF SERVICE OVER THE INTERNET

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT AFTER ALLOWANCE, BEFORE PAYMENT OF ISSUE FEE
PURSUANT to 37 C.F.R. §1.312

Sir:

Please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 7 of this paper.